

BUSINESS RESPONSIBILITY AND SUSTAINABILITY REPORTING

We at Kajaria believe in transparent reporting culture which empower our stakeholders. We are responsible for development of sustainable environment by contributing a bit from our side. We are working with a motto of changing the culture of 'fully compliant' to 'fully responsible' corporate.

Introduction of 'Business Responsibility and Sustainability Reporting' ("BRSR") reporting framework by the Securities and Exchange Board of India ("SEBI") containing detailed Environmental, Social and Governance ("ESG") disclosures, is a welcome step. Though BRSR reporting is not mandatory for us for the financial year 2021-22 but being a responsible corporate, we have adopted the framework voluntarily.

This section provides the disclosure as per BRSR requirements.

SECTION A - GENERAL DISCLOSURES

I. Details of the listed entity

1. Corporate Identity Number (CIN) of the Listed Entity:	L26924HR1985PLC056150
2. Name of the Listed Entity:	Kajaria Ceramics Limited ("the Company")
3. Year of incorporation:	1985
4. Registered office address:	SF-11, Second Floor, JMD Regent Plaza, Mehrauli Gurgaon Road, Village Sikanderpur Ghosi, Gurgaon, Haryana- 122001
5. Corporate address:	J-1/B-1 (Extn.), Mohan Co-operative Industrial Estate, Mathura Road, New Delhi - 110044
6. E-mail:	investors@kajariaceramics.com
7. Telephone:	91-124-4081281 91-11-26946409
8. Website:	www.kajariaceramics.com
9. Financial year for which reporting is being done:	2021-22
10. Name of the Stock Exchange(s) where shares are listed:	BSE Limited (BSE), National Stock Exchange of India Limited (NSE)
11. Paid-up Capital:	INR 15.92 Crore
12. Name and contact details (telephone, email address) of the person who may be contacted in case of any queries on the BRSR report:	Investor Relations Cell 91-11-26946409 investors@kajariaceramics.com
13. Reporting boundary:	The boundary covers Kajaria Ceramics Limited and its subsidiaries namely: Kajaria Infinity Private Limited (formerly Kajaria Bharat Private Limited/Cosa Ceramics Private Limited) Kajaria Vitrified Private Limited (formerly Jaxx Vitrified Private Limited) Kajaria Plywood Private Limited Vennar Ceramics Limited. Kajaria Bathware Private Limited Kajaria Sanitaryware Private Limited

II. Products/services

14. Details of business activities (accounting for 90% of the turnover):

S. No.	Description of Main Activity	Description of Business Activity	% of Turnover of the entity
i	Tiles	Manufacturing and trading of ceramic and vitrified tiles	90.8%
ii	Others including bathware, sanitaryware and plywood products	Manufacturing of sanitaryware and faucet and trading of plywood and laminates	9.2%

15. Products/Services sold by the entity (accounting for 90% of the entity's Turnover):

S. No.	Product/Service	NIC Code	% of total Turnover contributed
i	Manufacturing of Ceramic / Vitrified Tiles. This activity accounts for majority turnover received by our Company	239 2392 23929	90.8%
ii	Manufacturing of Faucets/ Sanitaryware	281 2813 28132 239 2392 23922	7.4%
iii	Trading of plywood and laminates	466 4663 46631	1.8%

III. Operations

16. Number of locations where plants and/or operations/offices of the entity are situated:

Location	Number of plants	Number of offices	Total
National	10	53	63
International	0	1	1

17. Markets served by the entity:

a. Number of locations

Locations	Number
National (No. of states)	The Company operates pan India
International (No. of countries)	The Company has presence across various countries

b. What is the contribution of exports as a percentage of the total turnover of the entity?

1.64%

c. A brief on types of customers

Kajaria caters to the consumers through dealers and sub dealer network. We also cater to institutional customers in building construction.

IV. Employees

18. Details as at the end of Financial Year:

a. Employees and workers (including differently abled):

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
Employees						
1.	Permanent (D)	2,308	2,220	96%	88	4%
2.	Other than Permanent (E)	20	20	100%	0	0%
3.	Total employees (D + E)	2,328	2,240	96%	88	4%

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
Workers						
4.	Permanent (F)	2,072	1,991	96%	81	4%
5.	Other than Permanent (G)	2,634	2,604	99%	30	1%
6.	Total workers (F + G)	4,706	4,595	98%	111	2%

b. Differently abled Employees and workers:

S. No.	Particulars	Total (A)	Male		Female	
			No. (B)	% (B/A)	No. (C)	% (C/A)
Differently Abled Employees						
1.	Permanent (D)	0	0	0	0	0
2.	Other than Permanent (E)	0	0	0	0	0
3.	Total differently abled employees (D + E)	0	0	0	0	0
Differently Abled Workers						
4.	Permanent (F)	0	0	0	0	0
5.	Other than Permanent (G)	0	0	0	0	0
6.	Total differently abled workers (F + G)	0	0	0	0	0

19. Participation/Inclusion/Representation of women

	Total (A)	Number and percentage of females	
		No. (B)	% (B/A)
Board of Directors	8	1	12.5%
Key Management Personnel	2	0	0%

20. Turnover rate for permanent employees and workers

	FY 2021-22			FY 2020-21			FY 2019-20		
	Male	Female	Total	Male	Female	Total	Male	Female	Total
Permanent Employees	11%	18%	11%	9%	23%	10%	12%	25%	12%
Permanent Workers	2%	0%	2%	3%	5%	3%	5%	26%	5%

V. Holding, Subsidiary and Associate Companies (including joint ventures)

As on 31st March 2022, the Company has five subsidiaries and one step down subsidiary. The details of the subsidiaries have been disclosed in the Annual Report for the financial year 2021-22. Our subsidiaries are listed below:

1. Kajaria Vitrified Private Limited.
2. Vennar Ceramics Limited.
3. Kajaria Infinity Private Limited.
4. Kajaria Plywood Private Limited.
5. Kajaria Bathware Private Limited.
6. Kajaria Sanitaryware Private Limited (step-down subsidiary).

21. (a) Names of holding / subsidiary / associate companies / joint ventures

S. No.	Name of the holding / subsidiary / associate companies / joint ventures (A)	Indicate whether holding/ Subsidiary/ Associate/ Joint Venture	% of shares held by listed entity	Does the entity indicated at column A, participate in the Business Responsibility initiatives of the listed entity? (Yes/No)
1	Kajaria Bathware Private Limited	Subsidiary	85.00*	No
2	Kajaria Sanitaryware Private Limited	step-down subsidiary	0	No
3	Kajaria Plywood Private Limited (KPPL)	Subsidiary	100.00#	No
4	Kajaria Vitrified Private Limited	Subsidiary	87.37	No
5	Kajaria Infinity Private Limited (KIPL)	Subsidiary	68.33**	No
6	Vennar Ceramics Limited	Subsidiary	51.00	No

* Diluted basis

Includes 2.11% equity shares of KPPL acquired in May 2022

** Includes 17.33% equity shares of KIPL acquired in June 2022

VI. CSR Details**22. (i) Whether CSR is applicable as per section 135 of Companies Act, 2013**

Yes

(ii) Turnover (in ₹):

3,705.19 Crore

(iii) Net worth (in ₹):

2,122.38 Crore

VI. Transparency and Disclosures Compliances**23. Complaints/Grievances on any of the principles (Principles 1 to 9) under the National Guidelines on Responsible Business Conduct:**

Stakeholder group from whom complaint is received	Grievance Redressal Mechanism in Place (Yes/No) (If Yes, then provide web-link for grievance redress policy)	FY 2021-22		FY 2020-21	
		Number of complaints filed during the year	Number of complaints pending resolution at close of the year	Number of complaints filed during the year	Number of complaints pending resolution at close of the year
Communities	Yes, https://www.kajariaceramics.com/pdf/whistel_blowing_policy.pdf	0	0	0	0
Investors (other than shareholders)		0	0	0	0
Shareholders		6	0	3	0
Employees and workers		0	0	0	0
Customers		979	0	997	0
Value Chain Partners		0	0	0	0
Other (please specify)		0	0	0	0

24. Overview of the entity's material responsible business conduct issues.

Please indicate material responsible business conduct and sustainability issues pertaining to environmental and social matters that present a risk or an opportunity to your business, rationale for identifying the same, approach to adapt or mitigate the risk along-with its financial implications, as per the following format

S. No.	Material issue identified	Indicate whether risk or opportunity	Rationale for identifying the risk / opportunity	In case of risk, approach to adapt or mitigate	Financial implications of the risk or opportunity
Refer materiality assessment section in Integrated Annual Report					

SECTION B: MANAGEMENT AND PROCESS DISCLOSURES

P1	Businesses should conduct and govern themselves with integrity in a manner that is ethical, transparent and accountable
P2	Businesses should provide goods and services in a manner that is sustainable and safe
P3	Businesses should respect and promote the well-being of all employees, including those in their value chains
P4	Businesses should respect the interests of and be responsive towards all its stakeholders
P5	Businesses should respect and promote human rights
P6	Businesses should respect, protect and make efforts to restore the environment
P7	Businesses when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent
P8	Businesses should promote inclusive growth and equitable development
P9	Businesses should engage with and provide value to their consumers in a responsible manner

	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
Disclosure Questions	Ethics & Transparency	Product Responsibility	Human Resources	Stakeholders Engagement	Respect for Human Rights	Responsible manufacturing	Public Policy Advocacy	Inclusive Growth	Customer Engagement
Policy and management processes									
1. a. Whether your entity's policy/policies cover each principle and its core elements of the NGRBCs. (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
b. Has the policy been approved by the Board? (Yes/No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
c. Web Link of the Policies, if available	https://www.kajariaceramics.com/corporate-governance.php								
2. Whether the entity has translated the policy into procedures. (Yes / No)	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
3. Do the enlisted policies extend to your value chain partners? (Yes/No)	The Company adheres to all the requirements of our BR policy and we also encourage our value chain partners to adopt best practices to achieve responsible business operations								

Disclosure Questions	P 1	P 2	P 3	P 4	P 5	P 6	P 7	P 8	P 9
	Ethics & Transparency	Product Responsibility	Human Resources	Stakeholders Engagement	Respect for Human Rights	Responsible manufacturing	Public Policy Advocacy	Inclusive Growth	Customer Engagement
4. Name of the national and international codes/ certifications/ labels/ standards adopted by your entity and mapped to each principle.	<p>The Company has also adopted various standard specified by the International Organization for Standardization (ISO) at different plants, which are mentioned below:</p> <ol style="list-style-type: none"> 1. ISO 9001:2015 for Quality Management System 2. ISO 14001:2015 for Environmental Management System 3. OHSAS 18001:2007 for Occupational Health & Safety Management System 4. SA 8000:2008 for Social Accountability Standards 5. ISO 22000:2005 for Preparation & Serving of Vegetarian Food/Non-Alcoholic Beverages for employees & visitors in its canteen 6. ISO 45001 for Occupational Health and Safety 7. ISO 50001:2011- Energy Conservation 8. Membership: India Green Building Council (IGBC) 9. CE Certified Product 10. BISL: ISI Certified product (IS15622/2017) 11. CII-Green Products and Services Council Certified Entity Vitrified Tiles as Green Product 								
5. Specific commitments, goals and targets set by the entity with defined timelines, if any.	Our Business Responsibility Policy outlines our commitments towards sustainability and responsible business								
6. Performance of the entity against the specific commitments, goals, and targets along-with reasons in case the same are not met.	Performance details are mentioned in various sections of our Integrated Annual Report								
Governance, leadership, and oversight									
7. Statement by director responsible for the business responsibility report, highlighting ESG related challenges, targets, and achievements	Our sustainability strategy mainstreams environmental and social considerations into economic decision making. We are proud to share that we have integrated financial and non-financial disclosures into one document – The Integrated Annual Report. The report covers performance on six capitals along with the value created by each capital.								
8. Details of the highest authority responsible for implementation and oversight of the Business Responsibility policy (ies).	Mr. Ashok Kajaria Chairman & Managing Director DIN : 00273877								
9. Does the entity have a specified Committee of the Board/ Director responsible for decision making on sustainability related issues? (Yes / No). If yes, provide details.	Yes. The Company has constituted a Business Responsibility & Sustainability Committee (“BRS Committee”) to oversee the implementation of the policy.								

10. Details of Review of NGRBCs by the Company:

Subject for review	Indicate whether review was undertaken by Director/ Committee of the Board/ Any other Committee									Frequency (Annually/ Half-yearly/ Quarterly/ Any other – please specify)								
	P1	P2	P3	P4	P5	P6	P7	P8	P9	P1	P2	P3	P4	P5	P6	P7	P8	P9
Performance against above policies and follow up action	Yes, our BRS Committee reviews the Company Performance									Annually								
Compliance with statutory requirements of relevance to the principles, and rectification of any non-compliances	The Company complies with all applicable laws and regulations. As of March 31 st , 2022, there were no fines or penalties against any of the NGRBC principles.									We have internal control measures that check compliance on a regular basis.								
11. Has the entity carried out independent assessment/ evaluation of the working of its policies by an external agency? (Yes/ No). If yes, provide name of the agency.	The Company has not carried out independent audit / evaluation of working of the BR Policy by an internal or external agency as of now. However, our internal control procedures ensure periodic assessment of our operations to verify compliance to our policies and applicable regulations.																	

SECTION C: PRINCIPLE WISE PERFORMANCE DISCLOSURE

Principle 1: Businesses should conduct and govern themselves with integrity, and in a manner that is Ethical, Transparent and Accountable

Essential Indicators:

1. Percentage coverage by training and awareness programmes on any of the Principles during the financial year:

Segment	Total number of training and awareness programmes held	Topics / principles covered under the training and its impact	% of persons in respective category covered by the awareness programmes
Board of Directors	4 (as part of board Meetings)	Updates and awareness related to regulatory changes are conducted for the Board of Directors & KMPs. Topics covered includes: 1) Corporate Governance 2) Companies Act and rules made thereunder 3) SEBI Regulations 4) Environmental & Safety matters	100%
Key Managerial Personnel			
Employees other than BoD and KMPs	Multiple	Our employees receive multiple trainings throughout the year on topics such as - Health and Safety trainings, Anti-corruption and bribery topics, Prevention of Sexual Harassment topics, Energy efficiency, etc.	100%
Workers	Multiple	Our workers receive multiple trainings throughout the year on topics such as - Health and Safety trainings, Anti-corruption and bribery topics, Prevention of Sexual Harassment topics, Plantation activities, etc.	100%

2. Details of fines / penalties /punishment/ award/ compounding fees/ settlement amount paid in proceedings (by the entity or by directors / KMPs) with regulators/ law enforcement agencies/ judicial institutions, in the financial year:

	Monetary				
	NGRBC Principle	Name of the regulatory/ enforcement	Amount (In INR)	Brief of the Case	Has an appeal been preferred? (Yes/No)
Penalty/Punishment					
Fine			NIL		
Settlement					
Compounding fee					
	Non-Monetary				
	NGRBC Principle	Name of the regulatory/ enforcement	Brief of the Case	Has an appeal been preferred? (Yes/No)	
Imprisonment					
Punishment			NIL		

3. Of the instances disclosed in Question 2 above, details of the Appeal/ Revision preferred in cases where monetary or non-monetary action has been appealed:

Not applicable

4. Does the entity have an anti-corruption or anti-bribery policy? If yes, provide details in brief and if available, provide a web-link to the policy.

The Company's Code of Business Conduct and Ethics affirms its commitment to the highest standards of integrity and ethics. The copy of the same is available on the website of the Company at <https://www.kajariaceramics.com/pdf/CodeofBusinessConductEthics.pdf>.

The Company also has a whistle-blower mechanism that allows to raise voice against any instances of unethical/fraudulent activities, etc. The Whistle-blower policy is available at https://www.kajariaceramics.com/pdf/whistel_blowing_policy.pdf

5. Number of Directors/KMPs/employees/workers against whom disciplinary action was taken by any law enforcement agency for the charges of bribery/ corruption:

	FY 2021-22	FY 2020-21
Directors		
KMPs	NIL	NIL
Employees		
Workers		

6. Details of complaints with regard to conflict of interest:

	FY 2021-22	FY 2020-21
Number of complaints received in relation to issues of Conflict of Interest of the Directors	NIL	NIL
Number of complaints received in relation to issues of Conflict of Interest of the KMPs		
Provide details of any corrective action taken or underway on issues related to fines / penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.	Not Applicable	

7. Provide details of any corrective action taken or underway on issues related to fines/penalties / action taken by regulators/ law enforcement agencies/ judicial institutions, on cases of corruption and conflicts of interest.

Not applicable. However, we are constantly updating our systems for emerging risks and regulatory changes

Leadership Indicators:

1. Awareness programmes conducted for value chain partners on any of the Principles during the financial year:

Total number of awareness programmes held	Topics/principles covered under the training	% of value chain partners covered (by value of business done with such partners) under the awareness programmes
NIL		

2. Does the entity have processes in place to avoid/ manage conflict of interests involving members of the Board? (Yes/No) If Yes, provide details of the same.

Yes, all directors of the Company disclose his/her interest in the Company(ies)/firm(s)/bodies corporate/other association of individuals and any changes therein, annually or upon any change. Further, Directors of the Company also provide a declaration under the Code of Business Conduct and Ethics confirming that there is no violation of the said code which also covers the processes to avoid the instances of conflict of interest. In the meeting of the Board, the Directors abstain from participating in the items in which they are concerned or interested.

Principle 2: Businesses should provide goods and services in a manner that is sustainable and safe

Essential Indicator:

1. Percentage of R&D and capital expenditure (CAPEX) investments in specific technologies to improve the environmental and social impacts of products and processes to total R&D and CAPEX investments made by the entity, respectively.

	FY 2021-22 (%)	FY 2020-21 (%)	Details of improvements in environmental and social impacts
R&D and Capex	Environmental and Social impact assessment is one of the key inputs for the new product development/ process changes. Capital expenditure and R&D spends incurred by the Company embeds cost incurred to mitigate environmental & social hazards. These are inseparable cost of the projects and hence separately identifying such cost is not feasible.		

2. a. Does the entity have procedures in place for sustainable sourcing? (Yes/No)

Yes, we endeavour that majority of our raw material is sourced within the state or the locations surrounding our plants. Wherever feasible, we ensure no hazardous materials are used and process wastes are reused or recycled into our manufacturing process.

2. b. If yes, what percentage of inputs were sourced sustainably?

Majority of the resources involved in our manufacturing process are sourced sustainably. We aspire to associate with raw material vendors, who comply with environment and labour laws. In addition, we encourage our vendors to be mindful of responsible business conduct principles such as prevention of environmental pollution, no child labour/forced labour, implementation of safety procedures, etc.

Most of our raw material vendors are located in proximity to our manufacturing units which helps to minimize transportation and related GHG emissions. The Company continuously strives for load and route optimization to ensure fuel efficiency of the fleets and subsequently lower GHG emissions

3. Describe the processes in place to safely reclaim your products for reusing, recycling, and disposing at the end of life, for (a) Plastics (including packaging) (b) E-waste (c) Hazardous waste and (d) other waste.

We are not undertaking reclamation of our products sold as our tiles, sanitaryware and bathware products as they have a long lifespan.

4. Whether Extended Producer Responsibility (EPR) is applicable to the entity's activities (Yes / No). If yes, whether the waste collection plan is in line with the Extended Producer Responsibility (EPR) plan submitted to Pollution Control Boards? If not, provide steps taken to address the same.

EPR is not applicable to us.

Leadership Indicator:

1. Has the entity conducted Life Cycle Perspective / Assessments (LCA) for any of its products (for the manufacturing industry) or for its services (for the service industry)? If yes, provide details:

NIC Code	Name of Product /Service	% of total Turnover contributed	Boundary for which the Life Cycle Perspective / Assessment was conducted	Whether conducted by independent external agency (Yes/No)	Results communicated in public domain (Yes/No) If yes, provide the web-link.
We have not conducted any LCA studies.					

2. If there are any significant social or environmental concerns and/or risks arising from production or disposal of your products / services, as identified in the Life Cycle Perspective / Assessments (LCA) or through any other means, briefly describe the same along-with action taken to mitigate the same.

Name of Product / Service	Description of the risk / concern	Action Taken
Our products are made from non-hazardous materials and we practice environment-friendly manufacturing processes while ensuring compliance with applicable regulations and laws. However, we recognize the importance of understanding the impact of our products on environmental and social aspects.		

3. Of the products and packaging reclaimed at end of life of products, amount (in metric tonnes) reused, recycled, and safely disposed:

	FY 2021-22			FY 2020-21		
	Re-Used	Recycled	Safely Disposed	Re-Used	Recycled	Safely Disposed
Plastics(including packaging)	Very small quantity of plastic is used in our packaging. There is no process of reclaiming it.					
E-waste	Not applicable, the Company does not sell electronic products					
Hazardous waste	Not applicable, the Company does not sell products with hazardous substances					
Other waste	Not applicable					

4. Reclaimed products and their packaging materials (as percentage of products sold) for each product category.

Indicate product category	Reclaimed products and their packaging materials as % of total products sold in respective category
We are not undertaking reclamation of our products sold as our tiles, sanitaryware and bathware products as they have a long lifespan. The cardboard used in our packaging material is recyclable.	

Principle 3: Businesses should respect and promote the well-being of all employees, including those in their value chains

Essential Indicator

1. a. Details of measures for the well-being of employees:

Category	Total (A)	% of employees covered by									
		Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent employees											
Male	2,220	630	28%	2,220	100%	0	0	0	0	0	0
Female	88	25	28%	88	100%	88	100%	0	0	0	0
Total	2,308	655	28%	2,308	100%	88	4%	0	0	0	0
Other than Permanent employees											
Male	20	0	0	20	100%	0	0	0	0	0	0
Female	0	0	0	0	0	0	0	0	0	0	0
Total	20	0	0	20	100%	0	0	0	0	0	0

b. Details of measures for the well-being of workers:

Category	Total (A)	% of employees covered by									
		Health insurance		Accident insurance		Maternity benefits		Paternity Benefits		Day Care facilities	
		Number (B)	% (B / A)	Number (C)	% (C / A)	Number (D)	% (D / A)	Number (E)	% (E / A)	Number (F)	% (F / A)
Permanent workers											
Male	1,991	185	9%	1,991	100%	0	0	0	0	0	0
Female	81	0	0	81	100%	81	100%	0	0	0	0
Total	2,072	185	9%	2,072	100%	81	4%	0	0	0	0
Other than Permanent workers											
Male	2,604	0	0	0	0	0	0	0	0	0	0
Female	30	0	0	0	0	0	0	0	0	0	0
Total	2,634	0	0	0	0	0	0	0	0	0	0

2. Details of retirement benefits:

Benefits	No. of employees covered as a % of total employees	FY 2021-22			FY 2020-21		
		No. of workers covered as a % of total workers *	Deducted and deposited with the authority (Y/N/N.A.)	No. of employees covered as a % of total employees	No. of workers covered as a % of total workers*	Deducted and deposited with the authority (Y/N/N.A.)	
PF	97%	51%	Yes	98%	60%	Yes	
Gratuity	100%	100%	Yes	100%	100%	Yes	
ESI	7%	17%	Yes	9%	22%	Yes	

*Permanent workers

3. Accessibility of workplaces: Are the premises / offices of the entity accessible to differently abled employees and workers, as per the requirements of the Rights of Persons with Disabilities Act, 2016? If not, whether any steps are being taken by the entity in this regard

We ensure differently abled persons do not face any issue in all Kajaria locations/facilities.

4. Does the entity have an equal opportunity policy as per the Rights of Persons with Disabilities Act, 2016? If so, provide a web-link to the policy.

Yes, our Business Responsibility policy clearly states our commitment as an equal opportunity employer. The Company advocates a constructive business environment which ensures equal employment opportunities for all without any discrimination with respect to caste, creed, gender, nationality, colour, race, religion, disability or sexual orientation.

5. Return to work and Retention rates of permanent employees and workers that took parental leave:

Gender	Permanent employees		Permanent workers	
	Return to work rate	Retention rate	Return to work rate	Retention rate
Male	NA	NA	NA	NA
Female	100%	100%	100%	100%
Total	-	-	-	-

6. Is there a mechanism available to receive and redress grievances for the following categories of employees and worker? If yes, give details of the mechanism in brief.

	Yes/No (If Yes, then give details of the mechanism in brief)
Permanent Workers	Yes, we have grievance redressal mechanism in place for all our employees and workers, irrespective of categories. At the same time, employees and workers at any level are encouraged to discuss any grievance with HoD and/or HR head
Other than Permanent Workers	
Permanent Employees	
Other than Permanent Employees	

7. Membership of employees and worker in association(s) or Unions recognized by the listed entity:

Category	FY 2021-22			FY 2020-21		
	Total employees / workers in respective category (A)	No. of employees / workers in respective category, who are part of association(s) or Union (B)	% (B / A)	Total employees / workers in respective category (C)	No. of employees / workers in respective category, who are part of association(s) or Union (D)	% (D / C)
Total Permanent Employees	2,308	0	0	2,211	0	0
Male	2,220	0	0	2,118	0	0
Female	88	0	0	93	0	0
Workmen						
Total Permanent Workers	2,072	204	10%	1,813	207	11%
Male	1,991	204	10%	1,737	207	12%
Female	81	0	0	76	0	0

8. Details of training given to employees and workers (Permanent only) :

Category	FY 2021-22					FY 2020-21				
	Total (A)	On Health and safety measures		On Skill upgradation		Total (D)	On Health and safety measures		On Skill upgradation	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Male	2,220	148	7%	115	5%	2,118	183	9%	195	9%
Female	88	9	10%	9	10%	93	8	9%	8	9%
Total	2,308	157	7%	124	5%	2,211	191	9%	203	9%
Workmen										
Male	1,991	419	21%	425	21%	1,737	593	34%	290	17%
Female	81	64	79%	25	31%	76	62	82%	22	29%
Total	2,072	483	23%	450	22%	1,813	655	36%	312	17%

9. Details of performance and career development reviews of employees and workers:

Category	FY 2021-22 and FY 2020-21		
	Total (A)	No. (B)	% (B / A)
Employees			
Male	Annual review of performance is conducted by respective line managers, reporting department heads and HR department.		
Female			
Total			
Workers			
Male	Annual review of performance is conducted by respective line managers, reporting department heads and HR department.		
Female			
Total			

10. Health and safety management system:

a. Whether an occupational health and safety management system has been implemented by the entity? If yes, the coverage such system

Yes, we have a health and safety management system in all our locations. The health & safety team in all our location regularly undertakes audits & inspections including workers and supervisor's feedback. Recommendations are discussed and suitably implemented.

b. What are the processes used to identify work-related hazards and assess risks on a routine and non-routine basis by the entity?

We follow our hazard identification framework and conduct regular site inspections to ensure all safety procedures are being followed. Subsequently, we encourage our employees and workers to report any unsafe conditions or unsafe acts or near miss incidents promptly to the health & safety team to ensure corrective action in timely manner

c. Whether you have processes for workers to report the work-related hazards and to remove themselves from such risks.

All workers are permitted to work only after they are given safety briefing on the activities to be performed. Workers are encouraged to report any work related hazard through internal communication. All work hazard reported are actioned upon by health & safety team.

d. Do the employees/ worker of the entity have access to non-occupational medical and healthcare services?

The employees and workers of Kajaria Ceramics, Kajaria Bathware, Kajaria Sanitaryware and Kajaria Plywood have access to non-occupational medical and healthcare services.

11. Details of safety related incidents:

Safety Incident/Number	Category	FY 2021-22	FY 2020-21
Lost Time Injury Frequency Rate (LTIFR) per one million-person hours worked*	Permanent Employees and Workers	0.7	0.5
	Contract Workers	0.5	0.3
Total recordable work-related injuries#	Permanent Employees and Workers	2	1
	Contract Workers	0	0
No. of fatalities	Permanent Employees and Workers	1	0
	Contract Workers	0	0
High consequence work-related injury or ill-health (excluding fatalities)	Permanent Employees and Workers	0	0
	Contract Workers	0	0

*includes all injuries with minimum 24 hours away from workplace

#injuries with minimum 48 hours away from workplace

12. Describe the measures taken by the entity to ensure a safe and healthy workplace.

At Kajaria, safety of our employees and workers are our utmost priority. Our safety team conducts safety trainings and inspections to ensure all workers follow safety guidelines. We track health & safety performance of all our plants on a regular basis. All incidents found are thoroughly investigated with a root cause analysis followed by corrective actions.

13. Number of Complaints on the following made by employees and workers:

	FY 2021-22			FY 2020-21		
	Filed during the year	Pending resolution at the end of year	Remarks	Filed during the year	Pending resolution at the end of year	Remarks
Working Conditions	0	0		0	0	
Health & Safety	0	0		0	0	

14. Assessments for the year:

% of your plants and offices that were assessed (by entity or statutory authorities or third parties)

Health and safety practices We have not conducted any external assessment.

Working Conditions

15. Provide details of any corrective action taken or underway to address safety-related incidents (if any) and on significant risks/concerns arising from assessments of health & safety practices and working conditions:

The incidents reported are thoroughly investigated by the health & safety team to find the root cause followed by corrective actions and training

Leadership Indicator**1. Does the entity extend any life insurance or any compensatory package in the event of death of :**

(A) Employees – Yes (Permanent)

(B) Workers – Yes (Permanent)

2. Provide the measures undertaken by the entity to ensure that statutory dues have been deducted and deposited by the value chain partners.

The Company ensures all applicable statutory dues related to transactions within its remit are deducted and deposited in accordance with regulations. These transactions are reviewed by our internal teams and external auditors. The Company expects its value chain partners to uphold business responsibility principles and values of transparency and accountability.

3. Provide the number of employees / workers having suffered high consequence work-related injury / ill-health / fatalities (as reported in Q11 of Essential Indicators above), who have been rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment:

	FY 2021-22 and FY 2020-21	
	Total no. of affected employees/ workers	No. of employees/workers that are rehabilitated and placed in suitable employment or whose family members have been placed in suitable employment
Employees	NIL	Not applicable
Workers		

4. Does the entity provide transition assistance programs to facilitate continued employability and the management of career endings resulting from retirement or termination of employment? (Yes/ No)

No

5. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Health and safety practices	We expect all our value chain partners to follow applicable regulations and laws, including those related to health and safety practices and working conditions.
Working Conditions	

Principle 4: Businesses should respect the interests of and be responsive to all its stakeholders

Essential Indicator

1. Describe the processes for identifying key stakeholder groups of the entity.

The process involves identifying any individual or institution that adds value to the Company through regular interactions. This inter alia includes Investors, Government and Regulatory Bodies, Industry Bodies and Associations, Employees, Consumers or end users, Communities, Suppliers and Dealers

2. List stakeholder groups identified as key for your entity and the frequency of engagement with each stakeholder group.

Stakeholder Group	Whether identified as Vulnerable & Marginalized Group (Yes/No)	Channels of communication	Frequency of engagement	Purpose and scope of engagement including key topics and concerns raised during such engagement
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Refer stakeholder engagement section of Integrated Annual Report

Leadership Indicator

1. Provide the processes for consultation between stakeholders and the Board on economic, environmental, and social topics or if consultation is delegated, how is feedback from such consultations provided to the Board.

The processes for the consultation between stakeholders and the Board on economic, environmental, and social topics are mentioned in 'Stakeholders' Engagement' section at page no 23 of this report. Once we receive the inputs/feedbacks from stakeholders, the same is discussed with the Board on the basis of matters of priority and importance from time to time.

2. Whether stakeholder consultation is used to support the identification and management of environmental, and social topics. If so, provide details of instances as to how the inputs received from stakeholders on these topics were incorporated into policies and activities of the entity.

Yes, we have engaged with our internal stakeholders to discuss risk and opportunities on Environment, Social & Governance topics. Consequently, we identified list of material topics important to the Company and stakeholders. Refer materiality section in the annual integrated report for details

3. Provide details of instances of engagement with, and actions taken to, address the concerns of vulnerable/ marginalized stakeholder groups.

There are no identified disadvantaged, vulnerable & marginalized stakeholders.

Principle 5: Businesses should respect and promote human rights

Essential Indicator

1. Employees and workers who have been provided training on human rights issues and policy(ies) of the entity:

Category	FY 2021-22			FY 2020-21		
	Total (A)	No. of employees / workers covered (B)	% (B / A)	Total (C)	No. of employees / workers covered (D)	% (D / C)
Employees						
Permanent	Our code of conduct covers principles of human rights. During our induction session the code of conduct, human rights principles are explained in detail. All employees are expected to adhere to it during the course of their association with the Company					
Other than permanent						
Total						
Workmen						
Permanent	Our code of conduct covers principles of human rights. During our induction session the code of conduct, human rights principles are explained in detail. All workers are expected to adhere to it during the course of their association with the Company					
Other than permanent						
Total						

2. Details of minimum wages paid to employees and workers:

Category	Total (A)	FY 2021-22				Total (D)	FY 2020-21			
		Equal to Minimum Wage		More than Minimum Wage			Equal to Minimum Wage		More than Minimum Wage	
		No. (B)	% (B / A)	No. (C)	% (C / A)		No. (E)	% (E / D)	No. (F)	% (F / D)
Employees										
Permanent	2,308	0	0	2,308	100%	2,211	0	0	2,211	100%
Male	2,220	0	0	2,220	100%	2,118	0	0	2,118	100%
Female	88	0	0	88	100%	93	0	0	93	100%
Other than Permanent	20	8	40%	12	60%	40	14	35%	26	65%
Male	20	8	40%	12	60%	40	14	35%	26	65%
Female	0	0	0	0	0	0	0	0	0	0
Workmen										
Permanent	2,072	0	0	2,072	100%	1,813	0	0	1,813	100%
Male	1,991	0	0	1,991	100%	1,737	0	0	1,737	100%
Female	81	0	0	81	100%	76	0	0	76	100%
Other than Permanent	2,634	1,570	60%	1,059	40%	2,606	1,395	54%	1,211	46%
Male	2,604	1,540	59%	1,059	41%	2,579	1,368	53%	1,211	47%
Female	30	30	100%	0	0	27	27	100%	0	0

3. Details of remuneration/salary/wages:

	Male		Female	
	Number	Median remuneration/ salary/ wages of respective category	Number	Median remuneration/ salary/ wages of respective category
Board of Director (BOD)	7	Refer Director's report	1	Refer Director's report
Key Managerial Personnel	2	₹185 Lakhs per annum	0	None
Employees other than BoD and KMP (permanent)	2,218	₹ 7.3 Lakhs per annum	88	₹6.6 Lakhs per annum
Workers	1,991	₹3.7 Lakhs per annum	81	₹3.1 Lakhs per annum

4. Do you have a focal point (Individual/ Committee) responsible for addressing human rights impacts or issues caused or contributed to by the business?

Our Human Resources function is responsible for handling human rights related impacts and issues arising from our operations. In addition, our Business Responsibility committee along with the respective business heads are responsible for addressing any human rights issues caused or contributed by the business

5. Describe the internal mechanisms in place to redress grievances related to human rights issues.

Our employees and workers can register any grievances through our suggestion or complaint boxes. Alternatively, they can write or consult the Chief Human Resource Officer or HR heads of respective plants.

6. Number of Complaints on the following made by employees and workers:

	FY 2021-22 and FY 2020-21	
	Filed during the year	Pending resolution at the end of year
Sexual Harassment		
Discrimination at workplace		
Child Labor		
Forced Labor/ Involuntary Labor	NIL	NIL
Wages		
Other Human Rights related issues		

7. Mechanisms to prevent adverse consequences to the complainant in discrimination and harassment cases

Stakeholder are encouraged to express freely, responsibly, and in an orderly way the opinions and feelings about any problem or complaint of harassment. We ensure protection against retaliation to complainants, witnesses, committee members and other employees involved in prevention and complaint resolution.

- i) Our whistleblower policy provides the following guiding principles:
- ii) ensure that the Whistle Blower and/or the person processing the Protected Disclosure is not victimized for doing so;
- iii) treat victimization as a serious matter including initiating disciplinary action on such person/(s);
- iv) ensure complete confidentiality;
- v) not attempt to conceal evidence of the Protected Disclosure;
- vi) take disciplinary action, if any one destroys or conceals evidence of the Protected Disclosure made/to be made;
- vii) provide an opportunity of being heard to the persons involved especially to the Subject;

8. Do human rights requirements form part of your business agreements and contracts?

We do not include the requirements in our contracts. However, we encourage our business partners to adhere to responsible business practices and follow all applicable laws and regulations

9. Assessments for the year:

	% of your plants and offices that were assessed (by entity or statutory authorities or third parties)
Sexual Harassment	
Discrimination at workplace	
Child Labor	We are not conducting formal assessments on these topics; however, we are in compliance with all applicable laws and regulations
Forced Labor/ Involuntary Labor	
Wages	
Human Rights Issues	

10. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 9 above.

Not applicable

Leadership Indicator**1. Details of a business process being modified / introduced as a result of addressing human rights grievances/complaints.**

During the reporting period, we have not received any grievance/complaint which requires any modification or introduction of new business process for pertaining to human right

2. Details of the scope and coverage of any Human rights due diligence conducted.

We have not conducted any formal due diligence procedures for human rights issues during the year.

However, we are an equal opportunity employer for all without any discrimination with respect to caste, creed, gender, nationality, colour, race, religion, disability or sexual orientation

3. Is the premise/office of the entity accessible to differently abled visitors, as per the requirements of the Rights of Persons with Disabilities Act, 2016?

We ensure differently abled persons do not face any issue in all Kajaria locations/facilities.

4. Details on assessment of value chain partners:

	% of value chain partners (by value of business done with such partners) that were assessed
Sexual Harassment	
Discrimination at workplace	We have not conducted any formal assessments of our value chain partners. The Company expects all value chain partners to adopt responsible business principles and comply with applicable laws and regulations in all our dealings.
Child Labor	
Forced Labor/Involuntary Labor	
Wages	
Others	

5. Provide details of any corrective actions taken or underway to address significant risks / concerns arising from the assessments at Question 4 above.

We have not conducted any formal assessments of our value chain partners. However, the Company expects its value chain partners to adhere to the same values, principles and business ethics upheld by us in all their dealings

Principle 6: Businesses should respect and make efforts to protect and restore the environment

Essential Indicator

1. Details of total energy consumption (Giga Joules) and energy intensity:

Parameter	FY 2021-22	FY 2020-21
Total electricity consumption (A)	7,63,207	6,12,694
Total fuel consumption (B)	68,19,921	53,93,500
Energy consumption through other sources (C)	0	0
Total energy consumption (A+B+C)	75,83,127	60,06,194
Energy intensity per rupee of turnover (Total energy consumption/ turnover in rupees)	0.00020	0.00022

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?

No independent assessment/ evaluation/assurance was carried out for the reporting period

2. Does the entity have any sites / facilities identified as designated consumers (DCs) under the Performance, Achieve and Trade (PAT) Scheme of the Government of India? If yes, disclose whether targets set under the PAT scheme have been achieved. In case targets have not been achieved, provide the remedial action taken, if any.

No, we are not a designated consumer of the PAT scheme.

3. Provide details of the following disclosures related to water:

Parameter	FY 2021-22	FY 2020-21
Water withdrawal by source (in kiloliters)		
(i) Surface water	1,59,294	1,10,955
River water	55,140	38,170
Rainwater harvested	1,04,154	72,785
(ii) Groundwater	7,76,949	6,85,216
(iii) Third party water	1,66,187	1,37,061
(iv) Seawater / desalinated water	0	0
(v) Others - municipality	0	0
Total volume of water withdrawal (in kiloliters) (i + ii + iii + iv + v)	11,02,430	9,33,232
Total volume of water consumption (in kiloliters)	11,02,430	9,33,232
Water intensity per rupee of turnover (Water consumed / turnover)	0.000030	0.000034

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?

No independent assessment/ evaluation/assurance was carried out for the reporting period

4. Has the entity implemented a mechanism for Zero Liquid Discharge? If yes, provide details of its coverage and implementation.

All the plants are zero liquid discharge facilities. We recycle all effluents in our ETP and STP and reuse the water recycled back into our manufacturing process.

5. Please provide details of air emissions (other than GHG emissions) by the entity:

Air emission are monitored regularly to ensure that we are in compliance with the permissible limits of regulatory norms.

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?

No independent assessment/ evaluation/assurance was carried out for the reporting period

6. Provide details of greenhouse gas emissions (Scope 1 and Scope 2 emissions) & its intensity:

Parameter	Unit	FY 2021-22	FY 2020-21
Total Scope 1 emissions	Tonnes CO ₂ e	4,56,029	3,67,132
Total Scope 2 emissions	Tonnes CO ₂ e	1,57,998	1,26,544
Total Scope 1 and Scope 2 emissions	Tonnes CO ₂ e	6,14,027	4,93,675
Total Scope 1 and Scope 2 emission intensity per rupee of turnover	Tonnes CO ₂ e/turnover	0.000017	0.000018

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?

No independent assessment/ evaluation/assurance was carried out for the reporting period

7. Does the entity have any project related to reducing Green House Gas emission? If Yes, then provide details.

We do not have dedicated projects to reduce GHG emissions. However, we do undertake measures to improve our energy efficiency and reduce our energy consumption, which impact our greenhouse gas emissions.

8. Provide details related to waste management by the entity:

Parameter	FY 2021-22	FY 2020-21
Total Waste (in metric tonnes)		
Plastic waste (A)	1,383.6	1,031.9
E-waste (B)	1.2	3.5
Bio-medical waste (C)	0.0	0.0
Construction and demolition waste (D)	-	-
Battery waste (E)	15.3	3.2
Radioactive waste (F)	-	-
Other Hazardous waste (G)	48.4	72.7
Other Non-hazardous waste generated (H) (ORANGE CATEGORY)	64,186.1	48,446.2
Total (A+B + C + D + E + F + G + H)	65,634.5	49,557.6
For each category of waste generated, total waste recovered through recycling, re-using or other recovery operations (in metric tonnes)		
Category of waste		
(i) Recycled	51,892.7	38,268.5
(ii) Re-used	-	-
(iii) Other recovery operations (a+b)		
a) Sold to authorized vendors	49.5	45.9
b) Sold to scrap vendors	13,692.3	11,243.2
Total	65,634.5	49,557.6

For each category of waste generated, total waste disposed by nature of disposal method (in metric tonnes)		
Category of waste		
(i) Incineration		
(ii) Landfilling		Nil
(iii) Other disposal operations		
Total		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency?

No independent assessment/ evaluation/assurance was carried out for the reporting period

9. Briefly describe the waste management practices adopted in your establishments. Describe the strategy adopted by your Company to reduce usage of hazardous and toxic chemicals in your products and processes and the practices adopted to manage such wastes

Waste generation is an inevitable part of manufacturing process however, efforts have been taken to minimize generation of waste and at the same time create value from it. We have proactive maintenance schedule for all our machinery, engineering teams to handle any kind of spillage, leakages and periodic inspection schedule for machinery to minimize the quantity of waste generated. Simultaneously, majority of the broken tile pieces, rejected tiles are reused as raw material

10. If the entity has operations/offices in/around ecologically sensitive areas (such as national parks, wildlife sanctuaries, biosphere reserves, wetlands, biodiversity hotspots, forests, coastal regulation zones etc.) where environmental approvals / clearances are required, please specify details in the following format:

Location of operations/offices	Type of operations	Whether the conditions of environmental approval / clearance are being complied with? (Y/N) If no, the reasons thereof and corrective action taken, if any.
		Not applicable

11. Details of environmental impact assessments of projects undertaken by the entity based on applicable laws, in the current financial year:

Name and brief details of project	EIA Notification No.	Date	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
During the reporting period no environmental impact assessments of projects undertaken.					

12. Is the entity compliant with the applicable environmental law/ regulations/ guidelines in India, such as the Water (Prevention and Control of Pollution) Act, Air (Prevention and Control of Pollution) Act, Environment protection act and rules thereunder. If not, provide details of all such non-compliances:

Specify the law / regulation / guidelines which was not complied with	Provide details of the non-compliance	Any fines / penalties / action taken by regulatory agencies such as pollution control boards or by courts	Corrective action taken if any
The Company is in compliance with all environment related applicable legislations			

Leadership Indicator

1. Provide break-up of the total energy consumed (in Giga Joules) from renewable and non-renewable sources:

Parameter	FY 2021-22	FY 2020-21
From renewable sources		
Total electricity consumption (A)	43,216	36,039
Total fuel consumption (B)	0	0
Energy consumption through other sources (C)	0	0
Total energy consumed from renewable sources (A+B+C)	43,216	36,039
From non-renewable sources		
Total electricity consumption (D)	7,19,991	5,76,655
Total fuel consumption (E)	68,19,921	53,93,500
Energy consumption through other sources (F)	0	0
Total energy consumed from non-renewable sources (D+E+F)	75,39,912	59,70,155

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? If yes, name of the external agency

No independent assessment/ evaluation/assurance was carried out for the reporting period agency? If yes, name of the external agency.

2. Provide the following details related to water discharged:

Parameter	FY 2021-22	FY 2020-21
Water discharge by destination and level of treatment (in kiloliters)		
(i) To Surface water		
(ii) To Groundwater		
(iii) To Seawater		
- No treatment		
- With treatment – in effluent treatment plant		Entire quantity of wastewater is recycled and used back in our plants
(iv) Sent to third parties		
(v) Gardening		
- No treatment		
- With treatment – sewage treatment plant		
Total water discharged (in kiloliters)		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? If yes, name of the external agency

No independent assessment/ evaluation/assurance was carried out for the reporting period

3. Water withdrawal, consumption, and discharge in areas of water stress (in kiloliters): For each facility / plant located in areas of water stress, provide the following information:

- (i) Name of the area: Gailpur (Tijara block)
- (ii) Nature of operations: tiles manufacturing
- (iii) Water withdrawal, consumption, and discharge:

Parameter	FY 2021-22	FY 2020-21
Water withdrawal by source (in kiloliters)		
(i) Surface water	0	0
(ii) Groundwater	4,38,500	3,98,298
(iii) Third party water	0	0
(iv) Seawater / desalinated water	0	0
Total volume of water withdrawal (in kiloliters)	4,38,500	3,98,298
Total volume of water consumption (in kiloliters)	4,38,500	3,98,298
Water intensity per rupee of turnover (Water consumed / turnover)	0.000012	0.000014
Water discharge by destination and level of treatment (in kiloliters)		
(i) To Surface water		
(ii) To Groundwater		
(iii) To Seawater		
- No treatment		
- With treatment – in effluent treatment plant		Entire quantity of wastewater is recycled and used back in our plants
(iv) Sent to third parties		
(v) Gardening		
- No treatment		
- With treatment – sewage treatment plant		
Total water discharged (in kiloliters)		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? If yes, name of the external agency

No independent assessment/ evaluation/assurance was carried out for the reporting period

(i) Name of the area: Gailpur (Tijara block)

(ii) Nature of operations: faucet manufacturing

(iii) Water withdrawal, consumption, and discharge:

Parameter	FY 2021-22	FY 2020-21
Water withdrawal by source (in kiloliters)		
(i) Surface water	0	0
(ii) Groundwater	8,897	6,877
(iii) Third party water	0	0
(iv) Seawater / desalinated water	0	0
Total volume of water withdrawal (in kiloliters)	8,897	6,877
Total volume of water consumption (in kiloliters)	8,897	6,877
Water intensity per rupee of turnover (Water consumed / turnover)	0.0000002	0.0000002
Water discharge by destination and level of treatment (in kiloliters)		

(i) To Surface water	
(ii) To Groundwater	
(iii) To Seawater	
- No treatment	
- With treatment – in effluent treatment plant	Entire quantity of wastewater is recycled and used back in our plants
(iv) Sent to third parties	
(v) Gardening	
- No treatment	
- With treatment – sewage treatment plant	
Total water discharged (in kiloliters)	

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? If yes, name of the external agency

No independent assessment/ evaluation/assurance was carried out for the reporting period

(i) Name of the area: Sikandarabad

(ii) Nature of operations: tiles manufacturing

(iii) Water withdrawal, consumption, and discharge:

Parameter	FY 2021-22	FY 2020-21
Water withdrawal by source (in kiloliters)		
(i) Surface water	0	0
(ii) Groundwater	1,49,207	1,06,634
(iii) Third party water	0	0
(iv) Seawater / desalinated water	0	0
Total volume of water withdrawal (in kiloliters)	1,49,207	1,06,634
Total volume of water consumption (in kiloliters)	1,49,207	1,06,634
Water intensity per rupee of turnover (Water consumed / turnover)	0.000004	0.000004
Water discharge by destination and level of treatment (in kiloliters)		
(i) To Surface water		
(ii) To Groundwater		
(iii) To Seawater		
- No treatment		
- With treatment – in effluent treatment plant	Entire quantity of wastewater is recycled and used back in our plants	
(iv) Sent to third parties		
(v) Gardening		
- No treatment		
- With treatment – sewage treatment plant		
Total water discharged (in kiloliters)		

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? If yes, name of the external agency

No independent assessment/ evaluation/assurance was carried out for the reporting period

4. Please provide details of total Scope 3 emissions & its intensity, in the following format:

Parameter	Unit	FY 2021-22	FY 2020-21
Total Scope 3 emissions for fuel and electricity upstream only			
Total Scope 3 emissions per rupee of turnover for fuel and electricity upstream only			

We have not calculated Scope 3 GHG emissions

Note: Indicate if any independent assessment/ evaluation/assurance has been carried out by an external agency? If yes, name of the external agency

No independent assessment/ evaluation/assurance was carried out for the reporting period.

5. With respect to the ecologically sensitive areas reported at Question 10 of Essential Indicators above, provide details of significant direct & indirect impact of the entity on biodiversity in such areas along-with prevention and remediation activities.

Not applicable

6. If the entity has undertaken any specific initiatives or used innovative technology or solutions to improve resource efficiency, or reduce impact due to emissions / effluent discharge / waste generated, please provide details of the same as well as outcome of such initiatives, as per the following format:

S. No.	Initiative undertaken	Details of the initiative	Outcome of the initiative
1	Utilization of process waste in production process to conserve natural resources and reduce wastages in all plants	We re-use majority of broken tiles, sludge and other process waste back into our manufacturing process	Lower waste generation during manufacturing process
2	Installation of rainwater harvesting structure to conserve water	We have rainwater harvesting structures in our Srikalahasti plant and draw the water required from these sources, thus reducing our usage of ground water resources	Lower dependency on ground water
3	Use of renewable fuel sources	We utilise renewable electricity wherever possible in our plants. In addition, our Srikalahasti plant uses biomass as one of the fuel options during manufacturing	Lower dependency on thermal energy, resulting in lower emission

7. Does the entity have a business continuity and disaster management plan? Give details in 100 words/ web link.

Our Risk Management Committee is pivotal in defining our risk management strategies related to disaster management and business continuity. We have location-based emergency response plans which includes periodic mock drills against events such as fire, earthquake, etc. Our highly experienced team with right mix of people, and frequent knowledge exchange sessions between leadership team and plant representatives ensures highest product quality, desired production levels and no disruptions in any business functions

8. Disclose any significant adverse impact to the environment, arising from the value chain of the entity. What mitigation or adaptation measures have been taken by the entity in this regard.

We have not conducted formal assessment our value chain partners on their impact on environment. However, we expect our value chain partners to be mindful of their impacts on the environment and comply with applicable laws and regulations

9. Percentage of value chain partners (by value of business done with such partners) that were assessed for environmental impacts.

We have not conducted formal assessment our value chain partners on their impact on environment

Principle 7: Businesses, when engaging in influencing public and regulatory policy, should do so in a manner that is responsible and transparent

Essential Indicator

1. a. Number of affiliations with trade and industry chambers/ associations.

We are affiliated with seven trade and industry chambers and associations

1. b. List the top 10 trade and industry chambers/ associations (determined based on the total members of such body) the entity is a member of/ affiliated to.

S. No.	Name of the trade and industry chambers/ associations	Reach of trade and industry chambers/ associations (State/National)
1	Federation of Indian Chamber of Commerce and Industry	Pan India
2	PHD Chamber of Commerce	Pan India
3	Indian Council of Ceramic Tile and Sanitaryware	Pan India
4	Bhiwadi Manufacturers Association	Greater Bhiwadi
5	Sikandrabad Industries Association	Industrial Estate Sikandrabad
6	Indian Industries Association	Pan India
7	Bhiwadi Chamber of Commerce and Industries	Greater Bhiwadi

2. Provide details of corrective action taken or underway on any issues related to anti-competitive conduct by the entity, based on adverse orders from regulatory authorities:

Adjudicating Authority	Brief of the case	Corrective action taken
The Company has not received any order from the regulatory authority		

Leadership Indicator

1. Details of public policy positions advocated by the entity.

Public policy advocated	Method resorted for such advocacy	Whether information available in public domain? (Yes/No)	Frequency of Review by Board	Web Link
The Company is associated with various chambers of commerce/ associations with an intention of mutual learning and contribution in development process. As and when required the Company put forth its view on the issues faced by the industry with respective business forums/chambers		No	As per requirements	Not Applicable

Principle 8: Businesses should promote inclusive growth and equitable development

Essential Indicator

1. Details of Social Impact Assessments (SIA) of projects undertaken by the entity based on applicable laws, in the current financial year.

Name and brief details of project	SIA Notification No.	Date of notification	Whether conducted by independent external agency (Yes / No)	Results communicated in public domain (Yes / No)	Relevant Web link
The Company supports inclusive growth and equitable development through its Corporate Social Responsibility (CSR) programmes. The Company has aligned its CSR programmes/ initiatives/ activities with the requirements of Companies Act, 2013. The Company's CSR activities are being monitored by the Corporate Social Responsibility Committee constituted by the Board. The details and impact of the CSR programmes/ initiatives/ activities taken by the Company in the recognized fields are detailed in the CSR annexure attached to the Annual Report of the Company.					

2. Provide information on project(s) for which ongoing Rehabilitation and Resettlement (R&R) is being undertaken by your entity, in the following format:

Not Applicable.

3. Describe the mechanisms to receive and redress grievances of the community.

Grievance Redressal of community is paramount in strengthening our relations with them. This provides us the social license to operate and execution of CSR projects. Our local HR team regularly interact with community members to identify and address their concerns. We have not encountered any specific grievances from the community in the reporting period

4. Percentage of input material (inputs to total inputs by value) sourced from suppliers:

	FY 2021-22	FY 2020-21
Directly sourced from MSMEs/ small producers	21%	18%
Sourced directly from within the district and neighboring districts	The Company gives priority to suppliers in local community for sourcing of input material.	

Leadership Indicator:

1. Provide details of actions taken to mitigate any negative social impacts identified in the Social Impact Assessments (Reference: Question 1 of Essential Indicators above):

Details of negative social impact identified	Corrective action taken
No Social Impact Assessment was conducted during the year.	

2. Provide the following information on CSR projects undertaken by your entity in designated aspirational districts as identified by government bodies:

State	Aspirational District	Amount spent (In INR)
	None	

3. (a) Do you have a preferential procurement policy where you give preference to purchase from suppliers comprising marginalized /vulnerable groups? (Yes/No)

No, we do not have such procurement criteria

(b) From which marginalized /vulnerable groups do you procure?

No, we do not have such procurement criteria

(c) What percentage of total procurement (by value) does it constitute?

Not applicable

4. Details of the benefits derived and shared from the intellectual properties owned or acquired by your entity (in the current financial year), based on traditional knowledge:

Intellectual Property based on traditional knowledge	owned/ acquired	Benefit shared	Basis of calculating benefit share
Not applicable			

5. Details of corrective actions taken or underway, based on any adverse order in intellectual property related disputes wherein usage of traditional knowledge is involved:

Name of authority	Brief of the Case	Corrective action taken
Not applicable		

6. Details of beneficiaries of CSR Projects:

Please refer to director's report for CSR project details

Principle 9: Businesses should engage with and provide value to their consumers in a responsible manner**Essential Indicator****1. Describe the mechanisms in place to receive and respond to consumer complaints and feedback -**

The Company is dedicated to deliver products that satisfy the unmet needs of the consumers. The Company value customer satisfaction as one of its greatest assets. Therefore, it has put in place effective redressal mechanism for addressing customer complaints and handling consumer cases. The system has been created keeping the interest of customers, so that minimum hassles are caused to him/her. The system is periodically reviewed by management team as well. The Company regularly organizes feedback and awareness programs for its customers across various locations. The Company has also provided Toll Free Number facility to entertain the customer complaints and the Company always endeavors to resolve the complaints at the earliest. Further all the dealers are advised to ensure that the customer complaints are redressed in the shortest possible time.

2. Turnover of products and/ services as a percentage of turnover from all products/service that carry information about:

	As a percentage to total turnover
Environmental and social parameters relevant to the product	0
Safe and responsible usage	100%
Recycling and/or safe disposal	0

3. Number of consumer complaints in respect of the following:

	FY 2021-22	FY 2020-21
	Received during the year	Pending resolution at end of year
Data privacy		
Advertising		
Cyber-security		
Delivery of essential services		NIL
Restrictive Trade Practices		
Unfair Trade Practices		

4. Details of instances of product recalls on account of safety issues:

	Number	Reasons for recall
Voluntary recalls	NIL	NA
Forced recalls	NIL	NA

5. Does the entity have a framework/ policy on cyber security and risks related to data privacy? (Yes/No) If available, provide a web-link of the policy:

We have an information security management policy which comprises of data protection, email, web and network protection. It also includes access control policy with two-factor authentication to protect the system from unauthorised access. Multiple security controls like firewall, end-point protection, web protection, etc. have been implemented to prevent data attacks and threats.

6. Provide details of any corrective actions taken or underway on issues relating to advertising, and delivery of essential services; cyber security and data privacy of customers; re-occurrence of instances of product recalls; penalty / action taken by regulatory authorities on safety of products / services:

Not applicable

Leadership Indicator

1. Channels / platforms where information on products and services of the entity can be accessed:

Customers have access to the Company's website which provides host of information on products and services. In addition, information is disseminated to the customers through dealer network, display boards, exhibitions, catalogues, advertisements, etc.

2. Steps taken to inform and educate consumers about safe and responsible usage of products and/or services:

Our packaging provides information on safe and responsible usage of products.

3. Mechanisms in place to inform consumers of any risk of disruption/discontinuation of essential services:

None of our products are classified as essential services, hence it is not applicable

4. Does the entity display product information on the product over and above what is mandated as per local laws? If yes, provide details in brief. Did your entity carry out any survey with regard to consumer satisfaction relating to the major products / services of the entity, significant locations of operation of the entity or the entity as a whole? (Yes/No) :

No.

5. Provide the following information relating to data breaches:

a. Number of instances of data breaches along-with impact	Not applicable
b. Percentage of data breaches involving personally identifiable information of customers	